Complete I.T. Support

IT specialists who will work alongside your in-house IT team to cover holidays, absence or to add additional IT expertise and assistance.

IT teams often become stretched when demand for support increases significantly through business growth, infrastructure upgrades, projects or the need for upgrades or security compliance.

We are on hand to assist with additional resource, knowledge and expertise; whether you need us to step in and take some of the strain with our helpdesk service so that you can focus on your strategic goals, or need higher end technical troubleshooting and resolution, we can help.

Of course we know every set of circumstances is different, which is why we tailor our Complete I.T. Support service to your needs.

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Complete I.T.

Complete I.T. – a part of Sharp

Complete I.T. Support features include:

Unlimited Helpdesk Support

To take some or all of your user calls, freeing you up for higher priority activity.

Onsite Support

To manage the health of your infrastructure and provide technical insight, input and support.

Additional Technical Consultancy

To deliver specific projects with a dedicated Technical Consultant.

A Detailed Plan

Which encompasses a full review of your existing IT systems, ensuring a smooth and seamless transition from your current supplier to Complete I.T.

Fixed Monthly Fee

Rather than complicated per user and per server pricing models that continually change.

Holiday and Sickness

So you know you are covered at all times.

Scalibility of Service

The ability to scale up the service to cover change in requirements.

Insight and Innovation

Using our breadth of knowledge of the IT world and your business challenges, we will work alongside you and your team to ensure you are working smarter and safer. We continually research and test the latest technology solutions to make sure you always meet your business goals.

www.complete-it.co.uk

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